



RAI-010-001403

Seat No. _____

B. B. A. (Sem. IV) (CBCS) Examination
March / April - 2019
403 - Human Resource Management - II
(Old Course)

Faculty Code : 010
Subject Code : 001403

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

- Instructions :** (1) There are 5 descriptive questions each of 14 marks.
(2) Figures to the right side indicate marks allocated to each of the questions.

- 1 “Organizational Behaviour is a blend of various disciplines.” 14
Explain various disciplines involved in organizational behaviour. Also write about limitations of OB.

OR

- 1 Discuss the concept of Organizational Behaviour with its nature. Describe the relevance of the study of organizational Behaviour in management. 14
- 2 Define personality. Explain features and determinants of Personality. 14

OR

- 2 What is attitude ? Discuss its nature along with factors in Attitude Formation. 14
- 3 Explain the term Group Dynamics. Discuss formal Vs Informal Groups. 14

OR

- 3 What do you mean by Team ? Write a difference between Group and a Team. 14

4 Define Industrial Relation. Discuss scope and objectives of Industrial Relation. 14

OR

4 Write a detail note on industrial peace and industrial unrest. 14

5 What is Grievance ? Discuss causes of grievance and Grievance Handling Procedure. 14

OR

5 Write a short notes on following : 14

(a) Industrial Dispute.

(b) Employee Discipline.
